



FALL 2020

## MANDATORY BILLING MEASURES IN THE RESTAURANT SECTOR

### New SRM

Since certain parts of the current sales recording module (SRM) are either obsolete or no longer produced, IBM Canada has developed a new SRM (model AEC6822C31030), which has been available since December 2019. While its design is slightly different, it has the same features as the current and previous models (AEC6822C31020 and AEC6822C31010).



## Important

- If your current SRM is functioning properly, you do not need to replace it with the new model.
- All three models can run simultaneously on the same network within an establishment.
- The new SRM model is available from installers authorized by Revenu Québec, and it carries the same five-year warranty as the previous models.
- Your mandatory billing obligations remain the same.
- The new model costs the same as the current model. However, the display station is sold separately. The current model's display station can be used with the new model.
- For prices, refer to the **Businesses** section of our website at [revenuquebec.ca](http://revenuquebec.ca).

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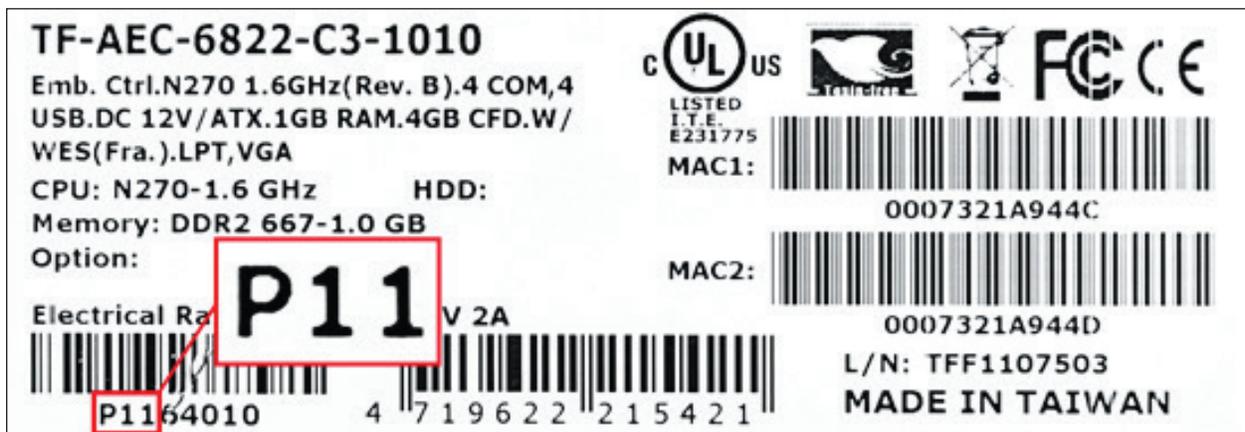
## First-generation SRMs

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Since October 1, 2019, first-generation SRMs (serial numbers beginning with P10 or P11) that are no longer covered by the five-year warranty cannot be repaired because many of their parts are either obsolete or unavailable. To see if your SRM is still under warranty, go to [mev.tracelogix.com](http://mev.tracelogix.com) and enter its serial number where required.

SRMs with serial numbers that begin with P14, P15 and subsequent codes can still be repaired regardless of warranty status.

To know which generation of SRM you have, look at the label on the bottom of the device. The label below is for an SRM with the model number AEC6822C31010 and a serial number beginning with P11. This means it is a first-generation SRM and cannot be repaired.



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## Acquiring a used SRM

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When you acquire a used SRM, you are responsible for making sure it is ready for use. This includes checking that the SRM has been reinitialized, which is the process by which all user data is erased from the system.

In addition, we recommend that you check the serial number. If the number begins with P10 or P11, make sure the device is still under warranty. If it is not, the SRM cannot be repaired.

### NOTE

To check whether a used SRM has been reinitialized, turn it on and connect the display station to one of the USB ports on the SRM. If the SRM has been reinitialized, it will beep twice and display one of the following messages: “Crystalfontz CFA-635” or “Crystalfontz XES-635.”

If the SRM has not been reinitialized, it will beep only once when powered up. The message “Crystalfontz CFA-635” will be displayed for only 10 to 15 seconds, then the following message will appear: “MEV – Appuyez sur une touche pour ouvrir une session.”



If the SRM has been reinitialized, you can enter your establishment’s information upon activation and then use the device normally.

Note that you are prohibited from using an SRM activated with information from an establishment other than the one in which it is used. If you do, you may be issued a statement of offence.

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## Keeping bills and supporting documents

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The SRM stores information about the bills it produces. You must keep this information as you would the establishment’s other records. We recommend that you make backup copies of the information on a regular basis to avoid any data recovery fees that you would be charged should the equipment malfunction and result in loss of data. To learn how to make backup copies, follow the instructions in the *SRM User Guide* (IN-577-V), which is available at [revenuquebec.ca](http://revenuquebec.ca).



You must store SRM data with your establishment's accounting records in a secure manner. Just as you do for your accounting records, you must keep the data for six years following the year to which they relate. This includes documents that support any adjustment made to a transaction or the cancellation of a transaction (for example, discount coupons). We recommend that you keep your old SRM for the same period of time, since the data it holds can be recovered in case of a malfunction.

If your SRM is defective, store its data in a secure manner with your establishment's other accounting records. Even if your SRM is defective, you must back up your data on a USB key, the DVD provided by IBM or some similar medium.

For more information, contact our client services at 418 652-6014 (Québec City area), 514 287-2014 (Montréal area), or 1 855 271-0519 (toll-free). When calling, select option 5 for the restaurant sector.

Thank you for your contribution to maintaining a system that is fair for all.

Cette publication est également disponible en français et s'intitule Bulletin d'information concernant la facturation obligatoire – Nouveautés relatives aux mesures sur la facturation obligatoire dans le secteur de la restauration (IN-522).

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OUR MISSION IS TO  
ENSURE THAT ALL  
TAXPAYERS PAY THEIR  
FAIR SHARE TOWARD  
THE FUNDING OF  
PUBLIC SERVICES.**

**OUR GOAL IS TO  
MAINTAIN TAX  
FAIRNESS FOR ALL.**

IN-522-V (2020-11)

