

Get the amounts you're entitled to.  
A volunteer can help!




## Income Tax Assistance – Volunteer Program

The income tax assistance program is the result of an important partnership established in 1988 between the Canada Revenue Agency (CRA) and Revenu Québec. It provides assistance to people who are unable to complete their tax returns and cannot afford the services of tax professionals. Every year, organizations and volunteers assist a large number of people by completing their income tax returns for free.



INCOME TAX  
ASSISTANCE

VOLUNTEER  
PROGRAM  
SINCE 1988



With the assistance program's help, taxpayers receive the benefits and tax credits they are entitled to, such as child benefits, the solidarity tax credit and the GST/HST tax credit.

## Can you take advantage of this assistance?

To take advantage of the assistance offered by the program, you must have **both** a modest income and a simple tax situation.

The maximum family incomes for eligibility are:

- \$35,000 for a person living alone;
- \$45,000 for a couple (add \$2,500 for each dependant); and
- \$45,000 for an adult with one child (add \$2,500 for each additional dependant).

Income tax preparation sessions are organized by numerous participating organizations. They are offered from February to April throughout Québec and year-round in certain cases.



For information on when and where the sessions are held, go to [revenuquebec.ca/volunteers](https://revenuquebec.ca/volunteers).

You can also call the CRA's and Revenu Québec's client services:

**CRA:** 1 800 959-8281

**Revenu Québec:** 1 800 267-6299

## Required documents

You must bring your RL slips and information slips, receipts, the previous year's notice(s) of assessment and any other relevant document to your income tax return preparation session, because they are needed when completing your federal and Québec returns.



Canada Revenue  
Agency

Agence du revenu  
du Canada

